

## Israel – Hamas War

10 October, 2023

### Information:

On Saturday, 7 October 2023, at 4.30 pm NZST, Hamas militants fired an estimated 2,200 rockets, according to the Israel Defence Forces, toward southern and central Israel, including Tel Aviv and Jerusalem. Military operations are expected to continue, and the Israeli government has declared war on Hamas.

SafeTravel states “New Zealanders throughout Israel and the Occupied Palestinian Territories are advised to remain security conscious. Monitor the media and stay informed of developments. Please also contact your loved ones back home to let them know that you are safe”.

Allianz Partners policies contain General Exclusions for war and do not cover any losses directly or indirectly caused by or arising from war.

War includes invasions, acts of foreign enemies, warlike operations (whether war is declared or not), civil war, mutiny, rebellion, revolution, insurrection, military or usurped power.

Please check the General Exclusions section of your policy for full details of the exclusion .

If you are in Israel and find yourself in a vulnerable location, please follow the advice of the local authorities and the Ministry of Foreign Affairs and Trade (MFAT).

Follow <https://www.safetravel.govt.nz> for up-to-date information about the situation.

### If you were travelling in Israel or the Occupied Palestinian Territories on Saturday, 7 October 2023:

It is always our priority to assist our customers where possible and within our ability to do so.

- If you require medical advice or emergency medical assistance, please contact our 24-hour Emergency Medical Assistance team. Speak to the local operator and ask to be put through reverse charge to +61 7 3305 7499.

### How to contact us:

- If you have any general queries, please contact Allianz Partners on 0800 800 048 or +64 9 486 0048, Monday - Friday, 8.30am - 5 pm NZST.
- We will publish this and any updated travel insurance advisories on our website: [www.allianzpartners.co.nz](http://www.allianzpartners.co.nz)

### OUR CONTACT DETAILS

AWP Services New Zealand Limited  
Trading as Allianz Partners  
PO Box 33-313,  
Takapuna, Auckland 0740

[www.allianzpartners.co.nz](http://www.allianzpartners.co.nz)

### CLAIMS ENQUIRIES

Allianz Partners  
P O Box 112316  
Penrose, Auckland 1642  
0800 630 117  
+64 9 489 8167  
[travelclaims@allianz-assistance.co.nz](mailto:travelclaims@allianz-assistance.co.nz)