

Allianz Partners

Group Communications

Media release

Aer Lingus and Allianz Partners extend long-term partnership across Europe and USA until March 2027

Dublin/Paris, 12th December, 2023

Aer Lingus, the Irish flag carrier and member of the International Airlines Group (IAG), and Allianz Partners, a leading company in B2B2C insurance and travel solutions, announce the extension of their existing partnership, which started originally in 2008, until March 2027 in 12 markets across Europe¹ as well as in the United States.

Aer Lingus will offer customers residing in the twelve partnership markets across Europe as well as in the United States multi-risk travel insurance solutions² provided by Allianz Partners, making sure they are protected for all their destinations. Some of the benefits include: protection for trip cancellation, travel delay and interruptions, missed connections, medical benefits abroad and baggage protection. For added convenience, Allianz Partners offers a 24/7 travel assistance hotline for insured customers.

Customers can purchase their travel protection products and services provided by Allianz Partners when they book their flight ticket on the [Aer Lingus website](#), mobile app or via a second chance offer through the function *Manage My Booking* for existing bookings.

Aer Lingus and Allianz Partners will take the partnership to the next level by leveraging the advanced digital platform services offered by Allianz Partners that will improve customer experience through personalized travel insurance offers extended to Aer Lingus customers across multiple markets.

Commenting on the announcement, Jean-Marc Pailhol, Chief Officer Global Strategic Partnerships and Board Member at Allianz Partners said: “Strength and trust is what we have experienced in our collaboration with Aer Lingus since 2008 and we are very proud to extend this long-term partnership even further. Our joint commitment continues to be the development and offering of travel protection products and solutions which meet the ever-changing needs of customers and provide peace of mind for travelers. At Allianz Partners we

are committed to supporting leading carriers worldwide by co-creating solutions for the future of travel.”

Susanne Carberry, Aer Lingus Chief Customer Officer, said: “At Aer Lingus, we strive to deliver a seamless experience to customers at every point in their journey. Through our extended partnership with Allianz Partners, we’re giving our customers ease of access to insurance options tailored to their specific needs. Allianz Partner’s range of insurance options allows Aer Lingus customers to choose the appropriate level of support that will allow them to feel content and confident ahead of their journey.”

Press contacts

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About Aer Lingus

Aer Lingus is the Irish flag carrier, founded in 1936. Aer Lingus operates over 100 routes from Dublin, Cork, Shannon and Knock to Europe, the UK and North America. Reaffirming its commitment to its North American expansion, the airline will operate 19 transatlantic routes in 2024 from Dublin and Shannon and a further three transatlantic routes from Manchester, UK to North America and the Caribbean.

Aer Lingus is a 4-star airline, awarded by Skytrax, the international air transport rating organisation. Aer Lingus is a member of International Airlines Group (IAG), one of the world’s largest airline groups. As part of IAG, Aer Lingus has pledged to achieve net zero carbon emissions by 2050 and has committed to powering 10% of its flights using sustainable aviation fuel (SAF) by 2030.

For more visit www.aerlingus.com

About Allianz Partners

Allianz Partners is a world leader in B2B2C insurance and assistance, offering global solutions that span international mobility and assistance, international health and life and travel insurance. Customer driven, our innovative experts are redefining insurance services by delivering future-ready, high-tech high-touch products and solutions that go beyond traditional insurance. Our products are embedded seamlessly into our partners’ businesses or sold directly to customers, and are available through several commercial brands including Allianz Assistance, Allianz Travel and Allianz Care. Present in over 75 countries, our 21,900 employees speak 70 languages, handle over 72.5 million cases each year, and are motivated to go the extra mile to offer peace of mind to our customers around the world.

For more information, please visit: www.allianz-partners.com

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¹ Belgium, Czech Republic, France, Germany, Ireland, Italy, Netherlands, Poland, Portugal, Spain, Switzerland, United Kingdom

² Terms, conditions, and exclusions apply to all plans. Please consult your individual plan for details.