

2023 Key Figures Infographic

Financials

Total revenues:

9.3 B€

Record 2023 performance with growth in all business segments.



Assistance & Mobility
2.902 B



Travel
3.297 B



Health
2.959 B

Operations

Providing peace of mind for our customers across the world.

72.9M

Cases handled

70.3M

Calls handled

1.055

Air ambulances chartered

9.881

Medical repatriations

Business

Our partners and customers appreciate the value we bring.

76

Net promoter score

67

Awards won

91%

Renewal rate

Our people



Our global team is available 24/7 to assist customers in their time of need.

22,607

Talented employees

Present in

45

countries

Speaking

70

languages