

Allianz Partners
Group Communications

Media release

Norwegian Air Shuttle appoints Allianz Partners as its European insurance services provider

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Allianz Partners, a leading company in B2B2C insurance and assistance services, has been appointed by Norwegian Air Shuttle as its provider of travel insurance products and services across Europe. Norwegian Air Shuttle's customers in the Nordics can now purchase travel insurance offered by Allianz Partners together with their flight ticket. The partnership will be rolled out to other European markets in 2022.

Under this partnership, Norwegian's customers residing in Norway, Denmark, Finland, Sweden, Germany, the Netherlands and Poland will be offered travel insurance that covers safety, security and health while they are booking their flight ticket on the airline's website. The travel insurance is an optional add-on to protect customers in the event of the unexpected.

Allianz Partners' travel insurance coverage provides protection for trip interruptions, significant travel delays and missed connections, medical emergencies abroad, baggage issues and more. Insured customers will also be covered for COVID-related illnesses during a trip, including coverage for medical emergencies, mandatory personal quarantine and denial of boarding due to a suspected illness. For added convenience, Allianz Partners offers a 24/7 travel assistance hotline and concierge service for customers.

More information about the travel insurance offering, including full terms and conditions and exclusions, can be found here: [Travel insurance - Allianz Travel | Norwegian](#)

Commenting on the announcement, Yianni Katsiavrides, Chief Sales Officer for Nordics at Allianz Partners said: "We are very proud to be supporting Norwegian and its customers at this important time for the travel industry, as the pandemic subsides and travel rebounds. Travelers are looking for convenience and an easy and simple customer experience as they retake to the skies. Travel insurance, including protection for COVID illness, provides an added level of reassurance. Norwegian's customers will be able to

protect themselves and their loved ones during their trip thanks to Allianz Partners' expertise."

Magali Khazal, Director Sales International Travel at Allianz Partners adds: "We are excited to offer our globally-recognized travel protection solutions to Norwegian's customers. Our partnership with Norwegian highlights our commitment to supporting leading carriers worldwide and is another important step for us as we expand our footprint in the Nordics region."

Magnus Thome Maursund, EVP Network Pricing and Optimisation, Norwegian Air Shuttle said: "Norwegian is always looking for products that will create value to our customers and are therefore pleased to be entering into this partnership with Allianz Partners. This new partnership allows us to offer our customers coverage prior to* and during their travels. The insurance provides added peace of mind for our customers when they travel with Norwegian."

*Pre-travel insurance cover is provided by Norwegian directly.

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About Norwegian Air Shuttle

Norwegian was founded in 1993 but began operating as a low-cost carrier with Boeing 737 aircraft in 2002. Since then, our mission has been to offer affordable fares for all and to allow customers to travel the smart way by offering value and choice throughout their journey.

Norwegian has been voted Europe's Best Low-Cost airline by Skytrax for six consecutive years and won Airline Program of the Year Europe & Africa at the Freddie Awards for four consecutive years. Since 2012, Norwegian has won over 55 awards for our service, product, and innovation in the industry.

We were the first airline in the world to join the UN Climate Secretariat's climate action-initiative in 2019, pledging to work systematically to become carbon neutral by 2050. Norwegian operates a short haul network across the Nordics and to key European destinations providing customers with excellent quality at affordable fares.

About Allianz Partners

Allianz Partners is a world leader in B2B2C insurance and assistance, offering global solutions that span international health and life, travel insurance, mobility and assistance. Customer driven, our innovative experts are redefining insurance services by delivering future-ready, high-tech high-touch products and solutions that go beyond traditional insurance. Our products are embedded seamlessly into our partners' businesses or sold directly to customers, and are available through several commercial brands including Allianz Assistance, Allianz Travel and Allianz Care. Present in over 75 countries, our 19,800 employees speak 70 languages, handle over 64 million cases each year, and are motivated to go the extra mile to offer peace of mind to our customers around the world.

For more information, please visit: www.allianz-partners.com

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