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Allianz Partners enhances e-mobility services with GIREVE

GIREVE's comprehensive solution to locate electric vehicle (EV) charging points will be integrated into Allianz Partners' roadside assistance operations to better support EV drivers across Europe

Allianz Partners, a world leader in B2B2C insurance and assistance, is enhancing its roadside assistance offer for electric vehicle drivers with the ability to locate charging stations fully integrated into its incident management system. Offering the greatest coverage of charging points across Europe, GIREVE provides access to a comprehensive charging equipment database as well as real-time availability of charging spots and remote access to bookings.

With this new solution, Allianz Partners confirms its commitment to developing e-mobility services to better accompany EV drivers and offer high quality customer service. Allianz Partners aims to improve the customer experience by providing essential, high quality data such as real time updates on station availability and by displaying key information (access hour, type of connector, charging power, etc.).

The partnership, which was launched in France in January 2021 and is being expanded across Europe, marks another milestone in Allianz Partners' global strategy around electric mobility. In June 2020, Allianz Partners launched a turnkey offer in partnership with EVBox, a pioneer in EV charging, and ENGIE Solutions, a tailored solutions provider for energy transition. In March 2020, Allianz Partners joined CharIN as a core member of the association to unify charging around the combined charging system standard.

From 2021 onwards, Allianz Partners will provide customers with specific roadside assistance solutions designed specifically for electric vehicles, including a dedicated call centre for EV owners, reachable by the click of a button installed in the car. Offering a complete range of EV services, Allianz Partners is a privileged partner of many car manufacturers for electric vehicle assistance and insurance.

"Allianz Partners is already deeply involved in the sustainable and electric mobility transition. Adding GIREVE's data to our systems and processes will help improve and simplify the customer experience of EV assistance. We are constantly adapting our services to new customer behaviours and are committed to high-quality delivery thanks to the effective management of our network charging stations," **comments Jérôme Joubert, Chief Marketing Officer for Roadside Assistance, Allianz Partners.**

"We are happy to work with Allianz Partners and contribute to enhancing its EV services for drivers. An EV driver running out of battery needs dedicated assistance to locate compatible and available charging stations nearby. This is why the combination of our companies is a key asset to improve the driver experience and to keep on fostering EV adoption," **adds Armand Gallet, Business Development Manager, GIREVE**

About Allianz Partners

Allianz Partners is a world leader in B2B2C insurance and assistance, offering global solutions that span international health and life, travel insurance, automotive and assistance. Customer driven, our innovative experts are redefining insurance services by delivering future-ready, high-tech high-touch products and

solutions that go beyond traditional insurance. Our products are embedded seamlessly into our partners' businesses or sold directly to customers, and are available through four commercial brands: Allianz Assistance, Allianz Automotive, Allianz Travel and Allianz Care. Present in 75 countries, our 21,100 employees speak 70 languages, handle over 71 million cases each year, and are motivated to go the extra mile to offer peace of mind to our customers around the world.

For more information, please visit: www.allianz-partners.com

About GIREVE

GIREVE is the roaming platform that offers the greatest coverage of charging points in Europe. It enables EV drivers to charge easily thanks to partnerships between e-mobility service providers and charging points operators. GIREVE offers contractual, technical, and operational services, acting as an interface between a diversity of dissimilar systems. With more than 100,000 charging points in 25 countries, GIREVE is determined to provide the best European coverage not only in terms of charging points but also for its innovative IT solutions finetuned to fit the partners' requirement.

To learn more, please visit www.gireve.com

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