

PRESS RELEASE



Paris, 9th July 2020

Allianz Partners facilitates back to the office with dedicated medical helpline

The COVID-19 pandemic has transformed the way we work. While working from home was the exception before the pandemic, companies are cautiously transitioning back to the office, while putting in place all the necessary means to ensure the safety, health and well-being of all employees.

In its mission to support employees in a serene and smooth return to the office, Allianz Partners has created a medical helpline accessible by phone, where Allianz Partners medical assistance doctors are available to answer questions related to employees' personal medical situations. The service provides a direct and personalized approach to ease health concerns*, with a focus on questions about the return to the office. While the helpline does not replace an actual medical consultation, it aims to bring peace of mind by answering employees' COVID-19 related questions and may prevent unnecessary doctors' visits.

Launched at the beginning of June, the Peace of Mind helpline is available in English, German, Spanish and French, and it is open to all Allianz Group employees across 70 countries. A few examples of the questions and concerns already raised are: the right time to come back to the office after being infected with COVID-19; whether business air travel is advised for older employees; whether a chronic condition allows a return to work; and questions about safety measures implemented in the office.

Anne Lepetit, Chief Medical Officer at Allianz Partners, explains: "Our highly qualified emergency medical doctors are usually helping our customers to travel safely around the world, able to assist even during severe medical situations with a high emotional and technical impact. For the COVID crisis, we are offering this special expertise to all Allianz employees to bring rationale to their decisions to return to the office, while giving updated scientific knowledge on this new pathology."

Roopa Kochhar, Group HR Director at Allianz Partners adds: "The safety and wellbeing of our employees as they start returning to the office is of utmost important. They can feel reassured that Allianz Partners is there to accompany this transition, knowing that they can get answers to their questions quickly and conveniently through the Peace of Mind helpline. This is part of the many measures that the group has put in place to address employees' needs in this critical time."

Allianz Partners is planning to make this medical helpline available to its travel customers in the future. This offer will be integrated into the group's travel ecosystem.

About Allianz Partners

Allianz Partners is a world leader in B2B2C insurance and assistance, offering global solutions that span international health and life, travel insurance, automotive and assistance. Customer driven, our innovative experts are redefining insurance services by delivering future-ready, high-tech high-touch products and solutions that go beyond traditional insurance. Our products are embedded seamlessly into our partners' businesses or sold directly to customers, and are available through four commercial brands: Allianz Assistance, Allianz Automotive, Allianz Travel and Allianz Care. Present in 75 countries, our 21,000 employees speak 70 languages, handle over 71 million cases each year, and are motivated to go the extra mile to help and protect our customers around the world.

For more information, please visit: www.allianz-partners.com

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