

# Press Release

December 15, 2017



## Christmas is risky business, even for Santa Claus

Right now, we know that Santa and his elves are preparing for the year's biggest day of cheer, but what would happen if he had his sled broken down, got serious illness and ended up in hospital, or had his smartphone stolen while delivering gifts?

Global travel insurance and assistance provider Allianz Worldwide Partners has taken up the challenge of predicting what it would cost Mr Claus this Christmas, if he weren't smart enough to take the necessary cover this festive season.

### 1. Medical Assistance

Some of the biggest costs to travelers are due to high medical costs in foreign countries:

Incident	Details	Cost
Serious illness requiring repatriation	Fully comprehensive costs flying from Beijing to the North Pole	¥970,000
Santa went down with pneumonia due to untreated cold	Hospital visit in Toronto for a full package of treatment and recovery	¥78,000

### 2. Roadside Assistance / Pet Cover

Incident	Details	Cost
Rudolph's nose loses brightness	Call out fee for a technician to recharge Rudolph's battery while in Paris	¥600
Santa's sleigh is irreparable while it breaks down in Manchester	Cost to tow a broken vehicle back to the closest repairer in Manchester	¥3,500

### 3. Property lost/ Digital risk

Incident	Details	Cost
Four reindeer are stolen while Santa is inside delivering gifts	Replacement costs for four reindeer in Vancouver	¥50,000
The Ginch has hacked into the Naughty or Nice list	After hours fees for an IT expert to reset the list and remove malware from Santa's laptop while in Barcelona	¥700
Santa's smartphone has been stolen while traveling	Replacement costs for a new smartphone while in Nice	¥5,000

And if any unexpected happened to Santa during his travel, the team would try their very hardest to help Santa, to the child's delight.

We want to reiterate that these examples aren't entirely fictional, and that people do need to take precautions. While the illustration we've shared is certainly tongue-in-cheek, the message we want to get across to people travelling this festive season is still the same. Christmas is a perilous time for holiday makers with increased numbers travelling on the roads and through airports, resulting in gifts going missing, bags lost, flight delays and generally more to worry about than usual. On top of this people tend to let their guard down as it is typically a time to relax, however it is important that travellers remain vigilant to ensure they are protected.

If you're planning to travel this Christmas, take a page from Santa's experience and protect yourself against the unexpected.

Allianz Worldwide Partners is China's leading provider of international travel and health services. We provide customers with seamless, real time 24-hour assistance, 7 days a week, 365 days a year. In medical assistance, we offer repatriation and evacuation due to illness, medical and hospital assistance, hospitalization expense deposit guarantee abroad, minor children's return and relatives' visit. In travel assistance, our services include online interpretation, reclaiming of lost luggage and dealing with lost travel documents, emergency message and file delivery. In advisory services, we are able to provide bespoke travel arrangement and preparation, destination information, local legal support and medical advice. With over 60 years of expertise in travel, we provide customers with services in 70 languages through our worldwide network involving more than 800,000 providers in approximately 240 countries and areas.

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## About Allianz Worldwide Partners

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Dedicated to bringing worldwide protection and care, Allianz Worldwide Partners, previously as Allianz Global Assistance, is the B2B2C leader in assistance and insurance solutions in the following areas of expertise: global assistance, international health & life, global automotive and travel insurance. These solutions, which are a unique combination of insurance, service and technology, are available to business partners or via direct and digital channels under three internationally renowned brands: Allianz Global Assistance, Allianz Worldwide Care and Allianz Global Automotive. This global family of over 17,500 employees is present in 76 countries, speaks over 70 languages and handles over 44 million cases per year\*, protecting customers and employees on all continents. We opened our China business unit in 2003 as a wholly foreign owned company in Beijing. As the first assistance company in China certified with ISO9001:2008; upgraded with ISO9001:2015 in 2017, today AWP is the leading provider of outsourced roadside services in mainland China. With our national provider network and advanced technologies, we've been consistently working on providing more excellent, efficient and secured solutions, creating more values for your clients and customers.

For more information, please visit <http://www.allianz-worldwide-partners.com.cn>

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