

# Press release

June 13<sup>th</sup> 2016



## **Sylvie Ouziel takes the reins of the Assistance business and the Asia-Pacific region of Allianz Worldwide Partners**

Sylvie Ouziel is appointed a member of the Management Board of Allianz Worldwide Partners and CEO of Assistance, responsible for the Asia-Pacific region. In this position since January 1st 2016, she reports to Rémi Grenier, President and CEO of Allianz Worldwide Partners. She joins the B2B2C specialist whose mission is to enable companies to enhance their integrated service offers with travel insurance, assistance, motor insurance and international health solutions.

Within Allianz Worldwide Partners' new organisation, announced on May 20th, Sylvie Ouziel is responsible for the positioning and expansion of the Assistance activity worldwide. In addition, she oversees the Asia-Pacific Region of Allianz Worldwide Partners.

*"The assistance industry is changing, driven by new consumer behavior and technological innovations. New expectations and service opportunities are emerging from the connected car, to Smartphones or SmartHome. I am proud to participate in this new chapter being opened by Allianz Worldwide Partners",* said Sylvie Ouziel.

Sylvie Ouziel joined Allianz in February 2012 as President of Allianz Managed Operations and Services SE (AMOS) to manage and develop the centre of shared services of the Allianz Group from 2012-2015. She managed a large strategic perimeter ranging from IT to purchasing, accounting and HR service centres, and new offer implementation.

Before joining Allianz, Sylvie Ouziel spent 20 years at Accenture (formerly Andersen Consulting) where she led key strategic and organizational initiatives for the industrial and commercial sectors. She held various positions, including Associate Director in charge of the health sector and life sciences, President of Invita and Deputy Director General for International Accenture Management Consultant.

*«Sylvie truly is a services expert and has exceptional knowledge of our business specialty, as well as strong managerial expertise. I am pleased to entrust the reins of our assistance business to her, as she will know how to develop it internationally in a context where the concept of service is constantly changing,"* says Rémi Grenier.

A graduate of the Ecole Centrale of Paris with degrees in engineering and economics, Sylvie Ouziel holds an Executive MBA from the Accenture program at Northwestern University (Kellogg School of Management). She is also a member of the Board of M6 and Foncière des Régions, and member of the Scientific Committee of the Convention for Health Analysis in France.

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## **About Allianz Worldwide Partners**

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Dedicated to bringing worldwide protection and care, Allianz Worldwide Partners is the B2B2C leader in assistance and insurance solutions in the following areas of expertise: global assistance, international health & life, global automotive and travel insurance. These solutions, which are a unique combination of insurance, service and technology, are available to business partners or via direct and digital channels under three internationally renowned brands: Allianz Global Assistance, Allianz Worldwide Care and Allianz Global Automotive. This global family of over 16 000 employees is present in 75 countries, speaks 70 languages and handles 40 million cases per year\*, protecting customers and employees on all continents.

For more information, please visit [https://www.allianz.com/en/products\\_solutions/services-and-assistance/allianz-worldwide-partners/](https://www.allianz.com/en/products_solutions/services-and-assistance/allianz-worldwide-partners/)

\*for 2015, excluding Global Automotive

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