

Information on Event Ticket Insurance Tuesday 17 March 2020

Information for customers who have purchased Event Ticket Insurance through Ticketmaster

Event ticket insurance provides valuable cover for unexpected circumstances like sickness or an accident that could prevent you from attending an event.

The purpose of the insurance is to cover the ticket buyer being unable to attend, not the event itself. For Allianz Partners New Zealand policies sold through Ticketmaster, event ticket insurance does not provide cover where an event is cancelled, abandoned, postponed or relocated.

This is outlined in the [Policy Wording](#) which is provided prior to and after purchase of the insurance.

In some cases, event promoters may refund the cost of the ticket and customers should contact them in the first instance.