

Response to Covid-19 pandemic status Thursday 12 March 2020

As of Thursday 12 March 2020, Covid-19 has been confirmed by the World Health Organisation as a pandemic.

Following this announcement, there is no further change to Allianz Partners New Zealand's position on Covid-19.

Our General Exclusions for epidemics and government intervention came into effect on Friday 28 February 2020 and continue to apply to our policies with the exception of medical and emergency medical transportation claims.

We are currently covering medical and emergency medical transportation claims related to Covid-19. We recommend that customers who suspect they have the virus contact a local medical professional and our global Emergency Assistance service.

Resources

Our Travel Advisory for Covid-19 is available [here](#). The advisory has been updated with this update.

More information on our medical and emergency medical transportation cover is available [here](#).

For frequently asked questions on Covid-19, please see [here](#).

The information on our resources are current at the time of publication but, as the situation with Covid-19 continues to evolve, is subject to change.