

**AA Pet Insurance and AA Travel take out silver in the Reader's Digest Quality Service Awards**

Wednesday 27 November 2019

Allianz Partners New Zealand products have won the silver Reader's Digest Quality Service Award for Travel Insurance and Pet Insurance.

AA Pet Insurance and AA Travel Insurance, a partnership between Allianz Partners New Zealand and AA, was highly commended in their respective categories.

Every year, Reader's Digest surveys 1,500 New Zealanders to discover the most trusted brands and services.

Allianz Partners New Zealand Chief Operating Officer Kevin Blyth says the awards are a great endorsement because they are customer-service based.

"We're proud to partner with some of New Zealand's most trusted brands to provide insurance for their customers. This achievement reflects our focus to put the customer at the heart of everything we do and add value to our partners."

AA Life/AA Health General Manager Mark Savage is pleased AA Pet Insurance and AA Travel Insurance are resonating with New Zealanders.

"We've been hearing great feedback from customers who have used AA Pet and AA Travel Insurance. This is an especially exciting outcome for AA Pet Insurance, which was launched in October 2018. For New Zealanders to recognise customer service excellence in AA Pet just a year after its launch is a fantastic achievement."

Research is conducted annually by the independent research agency, Catalyst Research. According to a study published by Reader's Digest, more than 9 in 10 New Zealanders would be more likely to buy a product that had won an award.

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**Notes to Editors**

**[About Allianz Partners](#)**

Allianz Partners is a world leader in B2B2C insurance and assistance, specialising in the areas of international health and life, automotive, assistance and travel insurance. Operating in over 78 countries, Allianz Partners offers global solutions that are redefining help, going

beyond traditional insurance to help and protect customers wherever they are and whenever they need it. Our innovative experts deliver future ready, high-tech, high-touch products and services through four commercial brands: Allianz Assistance, Allianz Care, Allianz Automotive and Allianz Travel. Our 21,500 employees handle over 54 million cases each year, motivated to go the extra mile to help and protect customers and employees around the world.

## About Allianz Partners New Zealand

Based in Auckland, we employ more than 100 staff, specialising locally in providing and managing assistance services, travel insurance, event insurance, student insurance and pet insurance through our New Zealand and international business partners. Our strength lies in combining the solidarity and trust that comes with being part of an established global organisation with the local expertise of our New Zealand team.

For more local information, please visit: <http://www.allianzpartners.co.nz/>

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