

Allianz Partners

Group Communications

Media release

Iberia extends long-term partnership with Allianz Partners as its global insurance services provider until December 2025

Madrid/Paris, 17th November, 2022

Allianz Partners, a leading company in B2B2C insurance and mobility solutions, and Iberia, Spain's largest airline, extend their existing partnership for three years in 13 markets worldwide.

Under the partnership extension, Iberia's customers residing in thirteen European markets¹ will be offered travel insurance solutions.² For residents of other countries, including in LATAM, travel protection solutions will soon be offered in 2023. Protection for trip cancellation, travel delays, missed connections, premium emergency medical benefits abroad, and for baggage, are some of the benefits included.

In some countries, customers will also benefit from teleconsultation services and can be protected for COVID-related illnesses during a trip, including benefits for covered medical emergencies, mandatory personal quarantine and denial of boarding due to a suspected illness. For added convenience, Allianz Partners offers a 24/7 travel assistance hotline for customers.

The travel protection products and services are offered while Iberia customers are booking their flight ticket on Iberia airline's website, mobile app or via the Iberia call centers and are provided by Allianz Partners.

Commenting on the announcement, Jean-Marc Pailhol, Chief Officer for Global Strategic Partnerships and Board Member at Allianz Partners said: "We are very excited to extend our long-term partnership with Iberia for another three years and to develop globally-recognized travel protection solutions for Iberia's customers, with features and covers that provide peace of mind for the new normal. This confirms our commitment to support leading carriers worldwide and demonstrates another important step in our position as a leading insurance partner to the airline industry."

José Luis Tirador, Chief Sales Officer at Allianz Partners Spain adds: “We are very proud to continue to be the trusted insurance partner for Iberia. The partnership with Iberia goes back 16 years and confirms our strong and enduring collaboration. The new and extended offer will provide an easy and convenient customer experience and an added level of protection for travelers.”

Ignacio Valeros, Director of Revenue Management at Iberia, added, “Our objective is to offer a holistic experience to our clients, with all of the services that can accompany them through their flight journey. Our collaboration with Allianz Partners allows our clients to travel with ease, knowing that before or during the trip, they are protected by a trusted partner in Allianz Partners. Extending our collaboration is great news for our clients.”

Press contacts

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About Iberia

Iberia is Spain's largest airline and the leading carrier between Europe and Latin America. It belongs to the IAG group and is a member of the **oneworld** airline alliance. Its aim is simply to be the best choice for travel. Along with Iberia Express and Iberia Regional Air Nostrum, it flies from its Madrid hub to some 50 countries around the world. In addition to carrying passengers, Iberia has diversified into the air freight, aircraft maintenance, and airport handling services business.



About Allianz Partners

Allianz Partners is a world leader in B2B2C insurance and assistance, offering global solutions that span international health and life, travel insurance, mobility and assistance. Customer driven, our innovative experts are redefining insurance services by delivering future-ready, high-tech high-touch products and solutions that go beyond traditional insurance. Our products are embedded seamlessly into our partners' businesses or sold directly to customers, and are available through several commercial brands including Allianz Assistance, Allianz Travel and Allianz Care. Present in over 75 countries, our 19,800 employees speak 70 languages, handle over 64 million cases each year, and are motivated to go the extra mile to offer peace of mind to our customers around the world.

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¹ Belgium, Czech Republic, Denmark, France, Germany, Greece, Ireland, Italy, the Netherlands, Portugal, Spain, Sweden, Switzerland

² Terms, conditions, and exclusions apply to all plans. Please consult your plan for details.