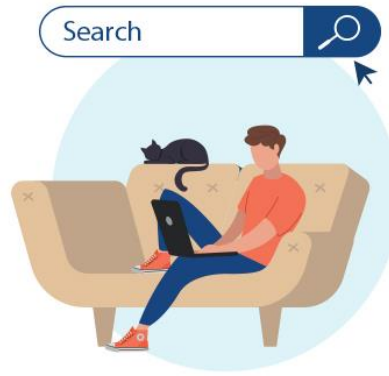


Target state of Allyz enabling a holistic, intuitive and simplified travel experience



Search for travel inspiration/safety and security information

Allyz offers inspirational content and delivers targeted ads.



Travel booking management, incl. insurance

Allyz enables storing of all travel information in one location and enables purchase of insurance. Travel data is automatically integrated in Allyz to trigger further functionalities.



"In transit", i.e. day of departure

Allyz proactively sends last reminders/nudges (e.g. lounge access) and enables easy selection and booking of complimentary services.



Trip preparation

Allyz sends useful reminders, nudges and offers for value-added services.



During stay at destination

Allyz provides relevant localized information, further short-notice offers on local value-added services and enables self-help.



Travel emergency, customer requires medical service

Allyz enables immediate & personal assistance by Allianz Partners service.

Reimbursement process is triggered and seamlessly executed in background – customer still enjoys his trip.



Upon delayed return journey

Allyz automatically registers delay and triggers reimbursement claim process.



After return home

Allyz allows full transparency over status of reimbursement processes (closed and ongoing).